



Direction générale des cartels et des
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PROTECTED B
File 3115193

September 29, 2022

BY EMAIL

Matt Hulse and Andhra Azevedo
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aazevedo@ecojustice.ca

RE: Notice of Inquiry Commencement into Royal Bank of Canada

Dear Matt Hulse and Andhra Azevedo:

Thank you for your letter dated April 19, 2022 pursuant to section 9 of the *Competition Act* (the “**Act**”) for the commencement of an inquiry into the Royal Bank of Canada’s (“**RBC**”) alleged deceptive marketing practices, and your e-mail dated June 17, 2022, forwarding the amended application.

I wish to inform you that the Commissioner of Competition has commenced an inquiry pursuant to paragraph 10(1)(a) of the Act into certain marketing practices of RBC. The Inquiry seeks to determine the facts relating to allegations that RBC has contravened the Act by making false or misleading environmental representations. The matter has been assigned the above-noted reference number.

Should you have any specific questions or wish to discuss this matter further, you can contact me by telephone at 819-360-9374 or by e-mail at adam.zimmerman@cb-bc.gc.ca.

Thank you for taking the time to bring this matter to our attention.

Yours truly,



Digitally signed by
Zimmerman,
Adam
Date: 2022.09.29
14:17:18 -04'00'

Adam Zimmerman
Senior Competition Law Officer
Cartels and Deceptive Marketing Practices Branch

cc: Jean-Pierre Bornais, Assistant Deputy Commissioner of Competition, Division B
Jonathan Bitran, Counsel, Competition Bureau Legal Services